



MELBOURNE SOUTH YARRA RESIDENTS GROUP INC.

Established by the residents of South Yarra in 1969

Bulletin

Scooters

In February 2022, The City of Melbourne along with the Victorian Government embarked on a trial of rentable electric scooters. There were immediate issues with riders not wearing helmets, riding on footpaths, riding dangerously and parking badly.

Police blitzes on May 17 and 22 saw 300 people fined for scooter infringements, including 137 for riding without a helmet and 73 for riding on the footpath. Whilst they are considered a nuisance by many, they do provide a vital service and if every scooter journey was replaced with a car trip our roads would be a lot busier.

The two scooter service providers, Lime (Uber) and Neuron are very aware of the various problems scooters, or more correctly scooter drivers, can cause, so they have set up avenues for members of the public to report incidences of scooter misuse.

Neuron provides two options, either use the online form:

<https://support.rideneuron.com/hc/en-us/requests/new>

or email them directly:

melbournesupport@neuron.sg

Lime is providing an email address:

melbourne@li.me

Lime scooters also have a QR code on them so you can quickly send details for any that are badly parked. We are hoping this will become less of a problem as riders now are required to send a picture of their correctly parked scooter before they can sign off their journey.

If photos of any illegal scooter behaviour are sent in, they should have the time stamp and location so the providers can then apply the appropriate sanctions to the infringer.

Lime have also produced a booklet for riders and others that explains their operation and what they are doing to combat misuse. [You can download a copy from our website here:](#)

31st May, 2024

MSYRG Inc

Other issues?

Please don't hesitate to contact MSYRG if there are issues you feel we should be made aware of: secretary@msyrg.com.au

We are a volunteer driven, not for profit organization and dedicated to protecting South Yarra (in the CoM) heritage and our neighbourhood community
If you have any concerns, please email: secretary@msyrg.com.au

MAKE OUR SOUTH YARRA VOICE HEARD

New members are always welcome: join at www.msyrg.com.au

Instagram - #msyresidentsgroup